



## **Frequently Asked Questions: March 2017**

As we get closer to the start of our revitalization project our community has had lots of questions. We wanted to provide as many answers as we could and have developed this updated list of frequently asked questions. If you don't see the answer to your question here please do not hesitate to ask ... we would be happy to answer them if we can.

### **Q: When is the last day of operations and when will the facility re-open?**

The last day of general operation for the facility will be Friday May 26, 2017. This will be the last regular day of gym, fitness classes, and pool access.

We have a few special events scheduled for that weekend and then construction begins on Monday May 29<sup>th</sup>.

The entire facility is scheduled to re-open after Labour Day in September 2018.

### **Q: When will the arena be open and when can I book ice?**

Other than perhaps using different entrances or parking in a different part of the lot there will be minimal impacts from the renovation on the arena in the fall and winter next year. This means ice will be available all of next season, from September 2017 – April 2018. There however will be no summer ice or summer programs. Ice booking will follow the same format as in previous years, with a formal booking request process starting early this Spring, with contracts being available for signature at the end of June.

Due to the limitations imposed by construction in other parts of the building there will be no large events until the renovations are completed in August 2018.

### **Q: With the arena open will the track be available for walking during construction?**

At this time we believe the track will be available for use when the arena is open: September 2017 – April 2018. We will have more details about track usage once the contractor is in place and has finalized their work plan. Stay tuned to [www.SportsplexEvolution.ca](http://www.SportsplexEvolution.ca) for more details and updates.

### **Q: Will there be seating in the arena for hockey during the renovation?**

Yes, there will be seating available.

**Q: Is the pool being expanded to 50 metres?**

No the tank itself is not being changed and will remain a 25 metre pool. While it will be upgraded with several new features there is no option to expand the pool to 50 metres.

**Q: What will be available in the gymnasium and how do I book space?**

The Dartmouth Sportsplex plans to provide a wide range of services in the new gymnasium, once construction is finished. There will be rental time available to leagues and sport groups, time for learn-to-play programming, day camps and workshops during school holidays, as well as open gym time for various forms of free play to our customers and the community. We will also host community fitness classes each week and have several sport tournaments each year.

Sportsplex plans to be able to offer basketball, volleyball, badminton, pickle ball, dodge ball, and a variety of other sports and activities in the gymnasium. We also plan to host a large open youth program on Saturday evenings.

There will be a gender equity policy in place to help guide the booking process. Individuals and groups will be able to starting booking the gymnasium in late spring 2018.

**Q: How many locker rooms will there be?**

There will continue to be five locker rooms in the building, two dry for the fitness facility, located upstairs across the hall from the fitness centre and three wet ones downstairs by the pool. There will be a large universal changing room as part of the lower level locker rooms, much larger than the current family changing room. In addition there will be men's, women's and universal washrooms available throughout the facility.

**Q: Will there be a café, skate shop, physio clinic and vending machines in the new facility?**

There will be a café in the new facility near the gymnasium. There will be a call for proposals for an operator in spring 2018.

Maritime Physiotherapy is moving down the road, to 192 Wyse Rd., in April 2017 and while no longer having a physical presence in the building, we will continue to be a strong partner with Maritime Physiotherapy in terms of offering services and training.

Skate sharpening services will also be available and the specific format for those services has not yet been determined.

There will be vending services in the new building and the format and structure of those services and the products they sell have not yet been determined. A request for proposals for a vending supplier will be issued in spring 2018.

**Q: If I am member to the end of May do I get a discount when the facility re-opens?**

Yes you will. Anyone who is a member at the end of May will have the opportunity to purchase their new pass at 25% off when we re-open. More details will be available in Spring 2018.

**Q: What are the prices going to be in September 2018?**

Prices for September 2018 have not yet been set. We will have them ready in Spring 2018 and will publish them during the summer with our Fall 2018 brochure.

**Q: Can I use my passes once the facility re-opens?**

All promotional passes expire as of May 26, 2017 and will not be able to be used once the facility re-opens. Punch and child minding passes however, which have been purchased by customers, will be able to be used once the facility re-opens.

**Q: Where can I go once the Sportsplex closes?**

HRM Parks and Recreation staff has been developing a plan for the past year to ensure that additional programming and services are available in the community. For example there will be 40 – 60 additional day camp spaces in the Dartmouth over the next two summers and both the Dartmouth North Community Centre and the Findlay Centre will have additional programming available throughout the year, such as more fitness classes.

The Sportsplex staff has approached most of the various health, fitness and recreation facilities in metro to get their contact information and ask if they are prepared to offer Sportsplex customers any type of promotional offer once we close. In April the Sportsplex will publish a consolidated list of facilities that have agreed to have their information listed, what each facility generally offers, their contact information, and any special promotions they are extending to you. This guide will be available at the desk and on our web site.

**Q: I'm on a scholarship program at the Sportsplex. Where else can I go?**

The Municipal Parks and Recreation Department has a number of inclusion initiatives as part of their community recreation centres. They will be happy to talk with you about your needs and look at ways they may be accommodated. When the referral guide we are creating for our customers comes out in April it will have all the contact numbers and information so you can follow-up with them directly.

**Q: What will happen to the Dartmouth Sportsplex Super Bingo once revitalization begins?**

The Dartmouth Sportsplex will not have space to host bingo once the renovations begin. We are hoping to be able to host bingo off-site and have been investigating options to do this since September. If we are not able to find a new location for bingo then it will close and the last night of Bingo will be Thursday, May 25, 2017.

**Q: What happens to the old equipment in the Sportsplex right now?**

All surplus assets will be turned over to the municipality for disposal. If any items are to be offered to the general public it will be done through an open process. Stay tuned to [www.SportsplexEvolution.ca](http://www.SportsplexEvolution.ca) and our Facebook page for more details as that is where any opportunities to purchase surplus assets will be promoted.

If you have additional questions please do not hesitate to ask or send us an e-mail at [feedback@dartmouthsportsplex.com](mailto:feedback@dartmouthsportsplex.com) .